



Interhack
5 E Long St 9th Fl
Columbus, OH 43215

VOX +1 614 545 HACK
FAX +1 614 545 0076
WEB <http://web.interhack.com/>

INCIDENT RESPONSE: GRACEFULLY HANDLING A SURPRISE

UNSCHEDULED EVENTS ARE A FACT OF MODERN BUSINESS.

Incidents come from such diverse sources as insider mistakes, outsider attacks, and litigation. Rational response requires expertise, experience, and good information. Interhack's incident response experts are prepared to help you guide your client through treacherous waters.

Why Engage an Expert?

To give effective counsel and representation, attorneys must know the facts. Experts are often the best way to get to know the facts and to understand them as they relate to specific obligations.

Staff within the client's operation can be blind to matters of importance to counsel due to lack of familiarity and focus on operational matters. Auditors can be conflicted between the interests of the client and the organization allowing them to perform certification.

A good expert will align concerns of counsel and client, leading to results that withstand even the most hostile analysis.

Options for Engagement

Our team is available for engagement in the manner that makes the most sense for your specific situation.

- Testifying expert, offering opinions for the Court
- Consulting expert, working under privilege
- Flexible scope: Time and materials
- Predefined scope ("prix fixe")
- Contracted scope and price

Predefined Services

The early stages of incident response are often common activities. So we also offer predefined services to prepare for, prevent, and respond to data loss incidents. Call us to discuss applicability to your situation and pricing.

We help clients respond to:

- Data breach
- Employment matters
- Computer compromise
- Regulatory compliance failures
- Electronic discovery

We help with many standards:

- PCI Data Security Standard
- HIPAA Security Rule
- HITECH Act
- GLB Safeguards Rule
- FTC Red Flags Rule
- State breach notification
- State and federal rules of evidence and procedure

We help across industries:

- Education
- Health care
- Banking and finance
- Public administration
- Professional services
- Telecommunications

Incident response plan development

When engaged to assist in incident response planning, we help counsel to ensure that the critical issues have been identified, and that necessary steps to address them are clearly articulated. We can offer proposals for execution of plans, allowing decisions to be made with respect to work product and expense.

Incident response drilling

How well will your clients respond to an incident? Using a mock incident in a live drill, we can assess response capability and maturity.

Determining whether unauthorized access has happened

Expert opinion can allow for decisions to be made early in the response process. Counsel determines the thresholds to watch for, and we analyze the data to answer whether those thresholds have been met, or whether the data will now allow for conclusions to be drawn within a reasonable degree of scientific certainty.

Identifying affected individuals

We have a variety of methods available for identifying individuals affected by a breach. Whether addressing exposed files, compromised databases, or lost media, we can help you meet your reporting obligations without bearing tremendous expense.

Preservation of relevant data

Assessment of analytical and operational needs will show the best methods for data preservation. Whether your case needs options to reconstruct deleted data, analyze system activity, or ensure simple forward integrity, we have a service to fit the need without breaking the bank.

Information security assessment

As experts in information security, we can assess compromised environments to determine whether reasonable controls were in place, or whether the failure was the result of serious security deficiencies. Or, engage us before an incident to prevent data loss. Expert assessment also enables sound legal advice regarding compliance with security regulation.

Why Interhack?

Originally formed as an information assurance research group, Interhack has always worked to understand not just today's security concerns but how that will affect the needs for security tomorrow. Through our publications, presentations, and training, we have helped clients and our peers understand how to identify what is important and how to manage it with the right balance of risk, utility, and expense. For more information, see our Web site at web.interhack.com, or call us for client references and to see how we can help you.